

# OFFICIAL FAN GUIDE

**SATURDAY, OCTOBER 8, 2011**

**2:00 PM KICKOFF**

**RELIANT STADIUM**



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Greetings SFA & SHSU Fans & Alumni!

We are proud to bring you the Official Fan Guide of the Battle of the Piney Woods presented by YP.com. We want your experience to be second to none as you cheer on your team and continue this great tradition in college football.

Inside you will find information on the event, things to do in Houston, and some helpful information about Reliant Stadium, home of the NFL Houston Texans. We hope this guide will be helpful as you plan your trip to Houston.

Last year's game saw a record 24,685 fans in the 85th annual matchup and tickets are already going fast for the 2011 event. If you have not already secured your seats to the game, call the ticket office at the number listed below before it is too late.

Safe travels and see you at the game!

Sincerely,  
*The Lone Star Sports & Entertainment Team*

# CONTACT INFORMATION

The Battle of the Piney Woods presented by YP.com and Lone Star Sports & Entertainment offices are located in Reliant Stadium and are open for business year-round, Monday through Friday from 8:30 a.m.-5:30 p.m.

Administrative Office  
832.667.2000

Ticket Office  
832.667.2390  
832.667.2191 (fax)

Gameday Service Hotline  
832.667.1400

### Mailing Address

Lone Star Sports & Entertainment  
Reliant Stadium  
Two Reliant Park  
Houston, TX 77054-1573

Gameday Service Textline  
"HOU" <space> issue to 78247

# BATTLE OF THE PINEY WOODS IN REVIEW



The second-oldest rivalry in Texas between NCAA Division I Football Championship Subdivision teams embarked on a new beginning in 2010.

In the 85th "Battle of the Piney Woods" between the Sam Houston State Bearkats and Stephen F. Austin Lumberjacks, the two teams squared off at Reliant Stadium for the first time and was the beginning of a multi-year partnership between the two schools and Lone Star Sports & Entertainment (LSSE). The tradition continues this year at Reliant Stadium for the 86th annual matchup on Saturday, October 8th.

"The Battle of the Piney Woods is one of the great traditions in college football in the state of Texas, and we are proud to bring it to Reliant Stadium," LSSE president Jamey Rootes said. "We want to make Reliant Stadium the premier venue for every level of college football in Texas; and this rivalry brings us one step closer to that goal."

For the 2011 edition, LSSE has partnered with YP.com for the presenting partnership and has renamed the game to the "Battle of the Piney Woods presented by YP.com".

For the schools, playing at the home of the NFL's Houston Texans is an opportunity to showcase what has been one of the best-kept secrets in college football.

During the 1930s, the "Battle of the Piney Woods" was an annual Thanksgiving Day football game. Prior to 1983, it was the season finale for both Sam Houston and SFA. The Kats and the Jacks settled on a mid-October date after both moved up to the NCAA Division I Southland Conference. Sam Houston has a 48-35-2 edge in the series' history.

Since the "Battle of the Piney Woods" began in 1923, SHSU and SFA have competed in three conferences together - the Lone Star, Gulf Star and Southland. The winner of the annual rivalry game has gone on to become conference champion 16 times. The Bearkats have won 10 conference titles. The Jacks have won 6.

Fourteen times since 1988, one or both teams have come into the "Battle of the Piney Woods" shoot-out ranked among the top 25 NCAA Division FCS teams. That includes the 2011 "Battle" between No. 16 Sam Houston and No. 19 SFA, which featured a showdown between future pro quarterbacks Josh McCown and Wes Pate and brought the highest ratings ever for a Southland Conference regional telecast. SHSU won 24-21 and went on to win the league title.

Since 2007, the winner of the "Battle of the Piney Woods" has earned a 21-pound solid cedar trophy that displays replica pistols from Texas frontier past. The logos from both universities are engraved on the handle of the pistols above name plates that will display the outcomes of the contest for the next two decades.

"Rivalries add to the excitement and pageantry of college athletics," said SFA director of athletics Robert Hill. "This game is one that the fans look forward to each and every season. The trophy will add even more excitement for the series."

The "Battle of the Piney Woods" rivalry has roots sown deep in Texas history. The two schools, located less than 100 miles apart in Huntsville (SHSU) and Nacogdoches (SFA), are named after two of the most legendary figures in Texas lore. Sam Houston, the general who served as president and governor of Texas, is often referred as "Texas' greatest hero". Stephen F. Austin, who led the colonization of the region, is known as the "Father of Texas".

Whether because of geographic proximity or the competing histories of the schools' respective namesakes, the rivalry has been fierce from the start. After SHSU defeated SFA for the first time in 1925, a reporter from the Sam Houston *Alcalde* wrote that the "fray was marked by unusual roughness and hard playing". Seven of the last ten meetings between the schools have been decided by less than a touchdown, including a 31-28 victory for the Lumberjacks in last year's game.



# TAILGATING

Nothing goes better together in Texas than hard-hitting gridiron football and tailgating and that tradition continues at Reliant Stadium. This year we have designated specific parking lots for each school to make things easier on everyone attending the game.



## H-E-B TAILGATER OF THE GAME



**TAILGATER  
OF THE GAME**

H-E-B is proud to be the presenting sponsor of the Tailgater of the Game. H-E-B Tailgater of the Game judges will be roaming the Reliant Stadium parking lots trying to find the best tailgate setup at the game. We challenge you to make H-E-B a strong feature in presenting your tailgate experience to the judges who will be looking for Team Spirit, Food (Exclusive H-E-B Presence is a must!), Originality and Hospitality in their search to crown the H-E-B Tailgater of the Game. This is your chance to take the challenge, get your creative juices flowing, and show us your best tailgate experience! The winning tailgate will be recognized during the game on the video board and will win an H-E-B gift card.

# TAILGATING POLICIES



We want Reliant Stadium to provide the finest tailgating experience, so we have established a few guidelines to make your tailgating party great:

- All Parking lots will open four hours prior to kickoff.
- All parking at Reliant Stadium will require a pre-purchased parking hangtag; you will not be able to buy any additional parking at the gate.
- Parking is first-come, first-served; saving spots will not be allowed. If you would like to tailgate near friends, please arrive together.
- Tailgating will be limited to one 8'x 16' space for each valid parking hangtag, and must not cross over into the drive lane designated by the blue lines down each aisle.
- RV's, buses, and oversized vehicles will need to pre-purchase a minimum of two parking spots and need to park in the designated RV areas in each lot.
- If you plan to extend sides or set chairs outside of your RV or bus you will need parking hangtags in addition to the ones for the space that will be used by your vehicle.
- Barbecues in tow will also be required to have an additional pre-purchased hangtag. You will not be allowed to buy one at the gate.
- Liquid charcoal starter or other flammable liquids are strictly prohibited. Charcoal may be started with an electrical starter designed for this purpose or quick starting charcoal is recommended. Open flames are allowed but all barbecue pits left unattended must be extinguished.
- Ash containers, trash containers and port-o-lets are located in each lot.
- Hot ashes, cinders, smoldering coal, wood or other materials must be disposed of in the Orange ash dumpsters only.
- Trash must be disposed of in the Green dumpsters only.
- Disposable LP-Gas cylinders shall not be disposed of in the Orange ash dumpsters.
- Only certified service animals are allowed on property.
- For safety purposes, all tents, chairs, etc. must be put away before entering Reliant Stadium.
- In order to ensure the safety of our fans, no golf carts, Segways, motorized coolers, skateboards or large balloons will be allowed for use by fans in the parking lots.
- Reliant Stadium does not grant the right to display advertising, banners or signs, or distribute promotional items on property. Fans may be asked to remove inappropriate banners or signs. Vehicles with commercial logos are also prohibited and may be asked to leave the property.
- All cooking equipment shall be situated away from crowds, buildings, vehicles or combustible materials. A minimum clearance distance of 3 feet is required.
- A minimum class 2A-10B:C fire extinguisher with a current service tag is required at each cooking area. All cooking areas where deep fry cooking is performed using vegetable or animal oils or fats require a TYPE K fire extinguisher with a current service tag.
- LP-gas cooking appliances shall be UL listed and approved for use. LP-gas cylinders shall be secured in an upright position to keep from falling and positioned to prevent impact from vehicle traffic. Portable generators are not to be filled while running and fuel must be in a UL listed safety can (2 gal. max). Portable generators and fuel must be stored away from cooking appliances.
- Any violation of the fire safety regulations will be subject to citations being issued by the City of Houston Fire Inspector.
- For further information regarding these guidelines or any other questions on the day of the game please call 832.667.1400.



# SEATING MAP

RELIANT ASTRODOME



Coca-Cola  
GATE

AmegyBank  
of Texas  
GATE



Budweiser  
PLAZA

	PRICE	GROUP RATE (10 OR MORE)
	\$35	\$30
	\$25	\$20
	\$20	\$15
	\$15	\$12

# GOLF TOURNAMENT



This year's festivities will include a golf tournament the day before the game at Wildcat Golf Club just minutes from the stadium. The inaugural Battle of the Piney Woods Golf Tournament is open to all Stephen F. Austin and Sam Houston State students, fans and alumni and we encourage everyone to participate and show their school spirit.

Friday, October 7, 2011  
Registration begins at 12:00 PM (noon)  
Tee time at 2:00 PM  
Awards & refreshments will follow

Wildcat Golf Club  
12000 Almeda Rd  
Houston, TX 77045

\$600 per foursome  
\$150 per individual player  
Space is limited - call Brad True at 832-667-2112 to purchase your foursome today!





# YP.COM

The YP.com website is your local search engine. If you're looking for a good restaurant it can help you find the right one nearby, with ratings and reviews. Or if your car breaks down, you can use the YP app to find the closest repair shop. Or maybe you're just looking for something to do on a Friday night. Well, it has great local coupons for all sorts of things in your area. No matter what, when or where, if you're looking for something, YP local search can help you find it. So go to YP.com or download the app to search local, find local and save local.

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LIVE MORE.**  
*The new* **YELLOWPAGES.COM**

YP.com is the Presenting Sponsor of the Battle of the Piney Woods.



# TEX IN THE CITY



The style-savvy residents of the country's fourth-largest city know that there's no place like Houston. With more than 2.2 million residents, the city attracts visitors and transplants with a wonderful mix of world-class arts, booming business, pro sports and award-winning cuisine.

Today, Houston is finally enjoying the recognition it deserves. In 2010, the city landed on several "best of" lists, including Sherman's Travel's Top 10 Underrated Cities, Forbes.com's Best Cities for Young Professionals and U-Haul International's Top Destination City.

See for yourself here in Houston, where much of the daily life happens outdoors thanks to mild temperatures year-round. Take time to explore the more than 65,000 acres of parkland or hit the links at one of the many nearby golf courses.

Beyond the trees and trails, Houston's one-of-a-kind appeal is evident within the eclectic, culture-rich neighborhoods, gallery spaces and restaurants which fill the 600-square-mile expanse.

Take the cuisine, for example. Countless cutting-edge chefs have made their homes in Houston, where diners eat out more than residents of any other city. Here, you'll find James Beard winners and internationally renowned chefs serving up innovative cuisine that frequently catches the attention of foodies at *Bon Appetit*, *Food & Wine* and *Saveur*.

But the stylish dining scene is only a slice of Houston's epicurean offerings, a fact that the city's culinary masterminds intend to prove with the recently launched Houston Culinary Tours. Each of the intimate, 16-person, chef-led tours aims to show the underbelly of the city's food scene — one taco truck and ethnic market at a time.

We have our own version of Central Park, too, offering nearly 1,500 acres of green space in the heart of the city. Just inside the Loop, Memorial Park is home to a public golf course, swimming pool, tennis courts, trails

and more. Downtown, Discovery Green park is outfitted with Wi-Fi, a farmers market, dog runs, fine dining and ice skating during the winter — just one more of the 650-plus urban green spaces filling the city.

Venture downtown during your stay and discover a thriving performing arts scene, with professional resident companies in ballet, opera, symphony and theater; only four other U.S. cities can say the same. And the nearby Museum District stakes its claim as the country's fourth largest, with 18 cultural powerhouses set within blocks of one another.

Not surprisingly, businesses also recognize the allure of Houston's offerings. Twenty-five companies on the Fortune 500 list call the Energy Capital 500 list call the Energy Capital of the World home.

Aeronautic research is unsurpassed at NASA headquarters, the facility responsible for putting the first man on the moon; and Texas Medical Center remains the largest in the world with 47 highly lauded research and treatment institutions. Come. Live like a local for a few days and discover why Houston's mix of international appeal and Southern charm have captured the imagination of tastemakers the world over.



SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON



# HOTELS

Houston has no shortage of top-notch accommodations, though not all of them share a past rich enough to deem them a tourist destination. The following are our preferred hotels.

## OFFICIAL TEAM HOTELS

### OFFICIAL SFA HOTEL

JW Marriott Houston  
5150 Westheimer  
713-961-1500

### OFFICIAL SHSU HOTEL

Westin Galleria & Westin Oaks Hotel  
5060 West Alabama  
713-960-8100

## PREFERRED HOTELS

Courtyard by Marriott Houston Galleria  
2900 Sage Road  
713-622-3611

Four Seasons Hotel  
1300 Lamar Street  
713-650-1300

Hyatt Regency Hotel  
1200 Louisiana Street  
713-654-1234

Doubletree Guest Suites Houston  
5353 Westheimer Road  
713-961-9000

Hotel ZaZa Houston  
5701 Main Street  
713-526-1991

Inn at the Ballpark  
1520 Texas Avenue  
713-228-1520

# TRANSPORTATION

**AIRPORTS** Houston's Airport System the fourth largest in the country and serving more than 180 cities worldwide, welcomed more than 50 million people in 2009. The two major commercial airports — Bush Intercontinental (IAH) and William P. Hobby (HOU) — are both a short commute from major hotel hubs and attractions. [www.fly2houston.com](http://www.fly2houston.com)

**CAR RENTALS** The consolidated rental car facility at Bush Intercontinental Airport boasts ultra-convenient access to rental car companies offering a range of vehicles at all price points. Additionally, airport shuttles and limousines carry passengers to Houston's major business and entertainment districts such as downtown, the Reliant Park area, Texas Medical Center, Uptown Houston, Greenway Plaza and Greenspoint/North Houston.

**METRO'S AIRPORT DIRECT** Flying out of George Bush Intercontinental? Get a lift with METRO'S 30-30-30

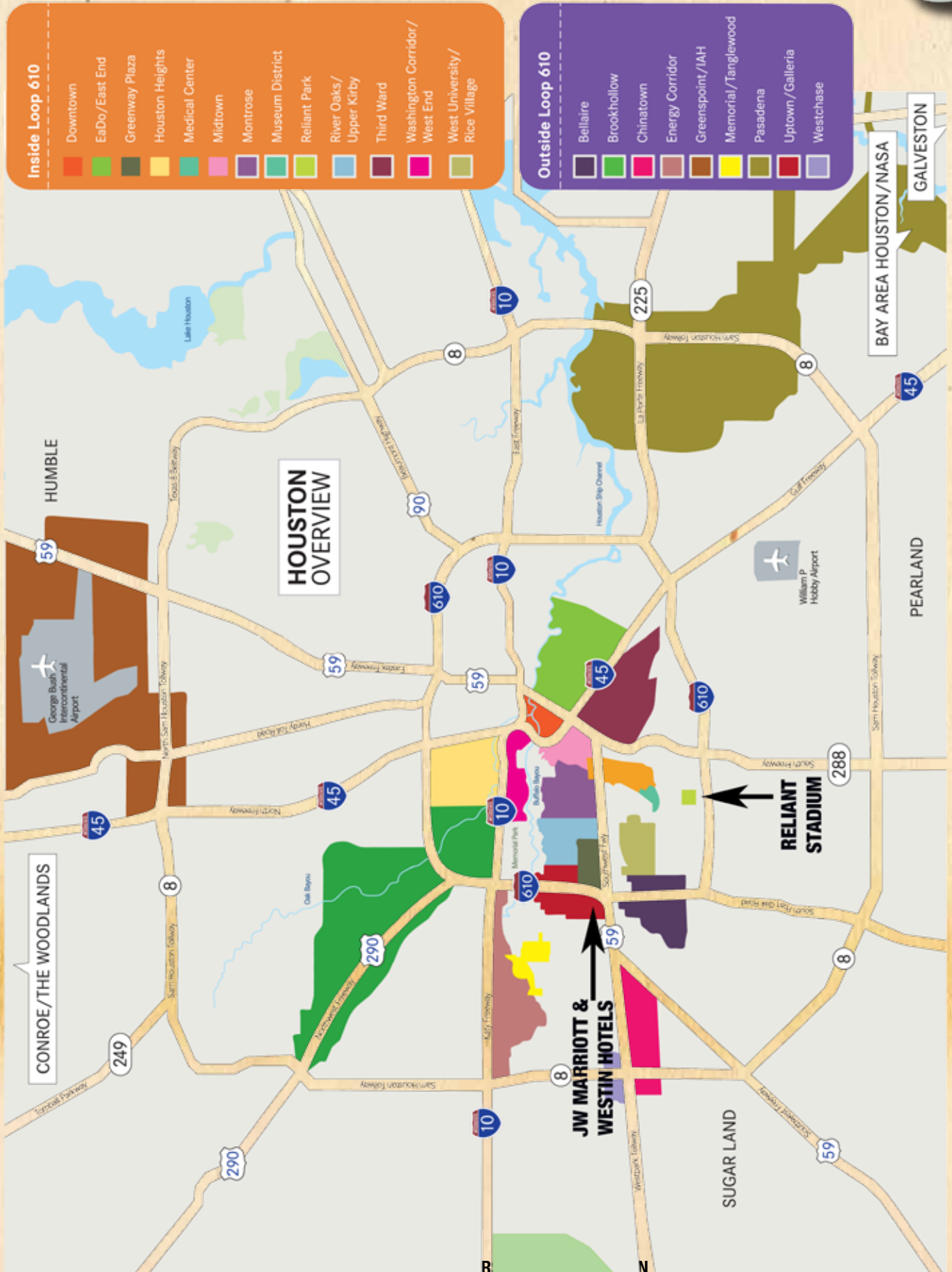
Airport Direct. The convenient and reliable service runs between downtown's Airport Direct Passenger Plaza and George Bush Intercontinental Airport. Service is \$15 each way and leaves every 30 minutes from 5:30 a.m. to 8 p.m. [www.ridemetro.org](http://www.ridemetro.org)

**METRORAIL / BUSES** Need to get somewhere in Houston? Chances are one of the city's 1,211 buses is headed your direction. For \$1.25, the METRO offers one-way service throughout the city. There's also METRO Rail, which connects downtown Houston and Reliant Park. The wheelchair-andstroller-friendly line also services Midtown, the Museum District, Hermann Park and Texas Medical Center. [www.ridemetro.org](http://www.ridemetro.org)

**TAXI CABS** Nabbing one of the 2,200 cabs that make up the H-Town taxi fleet recently got easier, thanks to an increased number of taxi stands and hailing cab zones downtown. The city has also authorized a flat \$6 fare for rides within the Central Business District.

SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON

# HOUSTON MAP





## CITY FILE

Iconic, luxury brands blend with homespun oddities, giving Houston a quirky charm that can only be experienced here. Read on for our best bets.

**TEXAS JUNK CO.** Cowboy boot purveyor meets random trinket shop. It's only open on Saturdays, but Texas Junk is a well-organized place to find almost anything — from picture frames to door handles to snapshots from wild Enron parties of the past. 215 Welch St.

**HAMILTON SHIRTS** Since 1883, the Hamilton family has been hand-cutting its luxury Italian and Swiss fabrics used in the company's made-to-measure shirts. The fourth-generation biz still makes the designs in its H-Town workshop. [www.hamiltonshirts.com](http://www.hamiltonshirts.com)

**ADICKES SCULPTURWORX STUDIO** Get face time with David Adickes' 20-foot tall presidents' heads and array of other impressive creations at the artist's Heights-area space. The sculptor responsible for the larger-than-life Sam Houston statue near Huntsville shares his collection on Summer Street, south of Target.

**MILLER OUTDOOR THEATRE** On breezy fall evenings, it's hard to top a professional (and free) show at Miller Outdoor theatre. Pack a picnic and catch classic music, ballet and theater performances from your blanket on the hillside. [www.milleroutdoortheatre.com](http://www.milleroutdoortheatre.com)

**ORANGE SHOW** It took more than 20 years for Jeff McKissack to finish his maze-like Orange Show monument. Made using concrete, brick, steel and anything else he could find, the 3,000-square-foot folk-art space makes room for a pond, stage, museum, gift shop and several upper decks. [www.orangeshow.org](http://www.orangeshow.org)

**WEST ALABAMA ICE HOUSE** Join the after-work crowd at this 81-year-old Texas tradition. Business professionals and bikers alike love the Ice House for its laidback style, Shiner Bock-and-ionsoaked hot dogs and cheap beer. [www.westalabamaicehouse.com](http://www.westalabamaicehouse.com)

**CANINO'S FARMERS MARKET** For more than 50 years, Canino's has been delivering an endless array of fruits and vegetables—many locally grown or Texas-born—to top chefs and hungry locals. The 20,000-square-foot Heights-area warehouse is open daily (except Thanksgiving and Christmas) from 6 a.m. to 6 p.m.

[www.caninoproduce.com](http://www.caninoproduce.com)

**WILLIAMS WATER WALL** Across from the Galleria, a three-acre expanse invites you to the 64-foot Water Wall designed by architects Philip Johnson and John Burgee. Every three hours and 20 minutes, 78,500 gallons of recycled water pour down the structure's black obsidian walls.

**PROJECT ROW HOUSES** Set in Houston's Third Ward, the nonprofit art initiative offers a place for local artists to learn and work. Some of the houses are dedicated to art and photography; others are devoted to the literary and performing arts. [www.projectrowhouses.org](http://www.projectrowhouses.org)

**BUFFALO BAYOU KAYAK TOURS** Paddle through the heart of the city on a two-person kayak adventure. Spot blue herons, loggerhead turtles and an occasional alligator sunning along bayou banks during the four-hour urban excursion. [www.buffalobayou.org](http://www.buffalobayou.org)

**HOUSTON POLO CLUB** Tucked along the edge of Memorial Park, the Polo Club draws spectators for action-packed polo matches and afternoon recreation. Hit the field at halftime for the divot stomp and a glass of Champagne. [www.thehoustonpoloclub.com](http://www.thehoustonpoloclub.com)  
[www.bernardofootwear.com](http://www.bernardofootwear.com)

**BERNARDO** For more than 60 years, the Houston-based footwear brand has remained a style staple for well-dressed women everywhere. Jackie O and Lilly Pulitzer were loyal supporters, while A-listers Reese Witherspoon and Courteney Cox are among the celebs embracing the brand today.

SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON

# CITY FILE, CONT'D



**ROTHKO CHAPEL** Meditate in this serene spot in the middle of Houston's Museum District. Founded by Jean and Dominique de Menil, Rothko is a nondenominational chapel and exhibition space for modern art that draws thousands each year. [www.rothko-chapel.org](http://www.rothko-chapel.org)

**DOWNTOWN TUNNELS** Wondering how downtown's 150,000 workers get around during the day? Find 'em underground. The seven-milelong, climate-controlled tunnels link 95 downtown blocks 20 feet below the street. Among the tunnels many offerings are several food courts, dry cleaners, post offices, flower shops, doctors and beauty salons.

**BEER CAN HOUSE** In 1968, John Milkovisch began covering his Heights home in "aluminum siding" made from 50,000 flattened beer cans. John and his wife, Mary, have since passed away, but the landmark remains open as an exhibition for future generations. [www.beercanhouse.org](http://www.beercanhouse.org)

**FUNERAL MUSEUM** Houston's nearly 20-year-old museum proudly holds the title as the nation's largest display of historic funeral service memorabilia and artifacts. Peek inside a 1920s hearse made of six types of wood. See a dozen brightly colored "fantasy coffins" and an array of cultural artifacts. [www.nmfh.org](http://www.nmfh.org)

**GLENWOOD CEMETARY** Situated on 84 acres along the Washington Corridor, Glenwood serves as a serene resting place for some of Houston's most iconic residents. Among the ornate headstones are those of more than 20 mayors, past governors, oil tycoons and Howard Hughes — the famous, aviator, engineer and movie director. [www.glenwoodcemetery.org](http://www.glenwoodcemetery.org)

**BAYOU BEND AND GARDENS** The former John Staub-designed home of Houston philanthropist Ima Hogg, now houses the Museum of Fine Arts early American decorative arts and painting collection. Outside, on the property's 14, lush acres, are what is considered the largest organic, historic public garden in the state of Texas. [www.mfah.org](http://www.mfah.org)

**MUCKY DUCK** Houston's premier spot for Texas folk, blues, country and Celtic music, the Mucky Duck is rated one of the Top 20 Acoustic Venues in the U.S. Big-time artists such as Ezra Charles, Guy Clark and even Lyle Lovett have performed here, while local acts and other famous folkies are regular entertainers at this popular Irish pub. [www.mcgonigels.com](http://www.mcgonigels.com)

**ART CAR MUSEUM** Dubbed the Garage Mahal, the Art Car Museum is unlike anything you can imagine. It's the only place you'll find the antennae-and-wing-cloaked Roachster or a Honda motorcycle that's been transformed into a shiny red rolling stiletto. [www.artcarmuseum.com](http://www.artcarmuseum.com)

**SPACE CENTER HOUSTON** Go behind the scenes at Mission Control during an exclusive Level Nine tour. Only 12 visitors are admitted each day for a peek inside the Sonny Carter Training Facility, past and present Mission Control centers and the vehicle mockup facility. [www.spacecenter.org/level9tour.html](http://www.spacecenter.org/level9tour.html)

**BOBBINDOCTRIN PUPPET THEATRE** Since its 1995 inception, Bobbindoctrin has introduced grown-up audiences to the art of puppetry in original theatrical productions. [www.bobbindoctrin.org](http://www.bobbindoctrin.org)

**ASK VERONICA** Looking for even more things to do in Houston or have a question about how to spend your time in the city? Ask Veronica — an online concierge service on hand to answer any question a visitor might have. [www.visithoustontexas.com/askveronica](http://www.visithoustontexas.com/askveronica)

**WAUGH BAT BRIDGE** See Texas' second-largest bat colony on its nightly exodus from beneath Montrose's Waugh Street Bridge between Allen Parkway and Memorial Drive. Hundreds of thousands of Mexican free-tailed bats emerge around sunset each night and fly toward the dandelion fountain east of the bridge.

**SAINT ARNOLD BREWERY** Visit Texas' oldest craft brewer in its almost-100-year-old space near downtown. Guests can explore the new space, sample brews and even host private events. [www.saintarnold.com](http://www.saintarnold.com)



# ATTRACTIONS

**CHILDREN'S MUSEUM OF HOUSTON** Ranked one of the country's top children's museums by MSN.com and Child magazine, CMH is the most-attended museum in the nation for its size, serving more than 750,000 people annually. Bring the kids to enjoy all 90,000 square feet of jam-packed, hands-on exhibit and educational fun. [www.cmhouston.org](http://www.cmhouston.org)

**DOWNTOWN AQUARIUM** Part restaurant, part exhibit, the aquarium features tanks filled with stingrays, sharks and other exotic marine life. Themed habitats include the Louisiana Swamp exhibit filled with dwarf gators, crawfish and snapping turtles, as well as the White Tigers of the Maharaja's Temple exhibit. [www.downtownaquarium.com](http://www.downtownaquarium.com)

**GEORGE RANCH HISTORICAL PARK** Located just 30 miles southwest of downtown Houston, George Ranch Historical Park aims to educate visitors about the region's remarkable history. Costumed re-enactors interact with guests, while hands-on exhibits and activities featured at each of the park's four historic homesites keep things interesting. [www.georgeranch.org](http://www.georgeranch.org)

**THE HEALTH MUSEUM** Part of the world-renowned Texas Medical Center, The Health Museum provides the ultimate journey inside the body. Explore giant sculptures of human organs, ribs and even teeth. Touch: The Science & Health of the Human Skin opens in fall 2010. [www.thehealthmuseum.org](http://www.thehealthmuseum.org)

**HOUSTON MUSEUM OF NATURAL SCIENCE** This multi-level destination highlights the Earth's wonders in world-class touring exhibitions. The museum also makes room for the Wortham IMAX Theatre, Cockrell Butterfly Center and Burke Baker Planetarium, while the George Observatory is located off-site in Brazos Bend State Park. [www.hmns.org](http://www.hmns.org)

**KEMAH BOARDWALK** Head south of Houston to the 35-acre Kemah Boardwalk and dine overlooking Galveston Bay. During your visit, enjoy shopping, games and train rides, as well as the popular Boardwalk Bullet roller coaster and the Inverter, an upside-down thrill ride. [www.kemahboardwalk.com](http://www.kemahboardwalk.com)

**MOODY GARDENS** Within Galveston Island's three glistening glass pyramids lies an IMAX 3-D Theatre, Special FX-4D Theatre and RideFilm Theater. Wildlife is on display in the Rainforest, Aquarium and Discovery pyramids. Outdoor fun includes a paddle-boat ride on the bay and a manmade beach. [www.moodygardens.com](http://www.moodygardens.com)

**MUSEUM OF FINE ARTS, HOUSTON** Recognized as one of the premier art museums in the country, MFAH anchors the Museum District with exhibitions divided between two gallery buildings, a sculpture garden and two house museums. Art from major civilizations and antiquity to the present are on view. [www.mfah.org](http://www.mfah.org)

**HOUSTON ZOO** Walk on the wild side with 4,500 animal residents. The 55-acre zoo fosters an appreciation for the ecosystems of the natural world. Nearby, Hermann Park Pavilion invites visitors to tour the park on a miniature train or cruise on the duck pond in a pedal boat. [www.houstonzoo.org](http://www.houstonzoo.org)

**SAM HOUSTON RACE PARK** Celebrate the spirit and elegance of thoroughbred and quarter horses with live and simulcast racing. Watch from a 200,000-square-foot grandstand, a 30,000-square-foot pavilion or one of several luxury suites with trackside views. The park also hosts concerts at the Showgrounds live music venue. [www.shrp.com](http://www.shrp.com)

**SAN JACINTO BATTLEGROUND HISTORICAL COMPLEX** The battleground marks the spot where Texas won its independence from Mexico. The park houses the towering San Jacinto Monument and Museum, with a 489-foot elevator ride to the top for a panoramic view. [www.sanjacinto-museum.org](http://www.sanjacinto-museum.org)

**SPACE CENTER HOUSTON** While much of NASA's Johnson Space Center is off-limits to civilians, guests can still get an in-depth look at the nation's space program at Space Center Houston. Discover how astronauts survive outside Earth's orbit and experience the thrill of witnessing a space shuttle launch in the Blast Off Theater. [www.spacecenter.org](http://www.spacecenter.org)

SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON

# SHOPPING



The nation's fourth largest city is home to a Project Runway winner and more than a dozen distinctive shopping areas, with retail that runs the gamut from vintage to today's hottest designers.

**RIVER OAKS SHOPPING CENTER** Built in 1927 and made over in 2007, River Oaks was the first "shopping center" in Houston and one of the first in the country to cater to cars. The Art Deco-style spot offers fashion-forward boutiques and gift-ready retailers such as 310 Rosemont, Bath Junkie, La Mode Lingerie and Luke's Locker (for custom-fit sneakers) and more than a dozen buzz-worthy restaurants.  
[www.riveroaksshoppingcenter.com](http://www.riveroaksshoppingcenter.com)

**UPTOWN PARK** Snag a space in front of your favorite hotspot and walk anywhere in this convenient arrangement of boutiques, restaurants, spas, wine and sports bars. More than 50 shops dot the chic shopping center, including Longoria Collection, Lenny e Cia, High Gloss, M Penner, Crave Cupcakes (yum!), Berripop, The Tasting Room and Baker Furniture.  
[www.uptownparkhouston.com](http://www.uptownparkhouston.com)

**GALLERIA** Multitaskers and shopaholics rejoice in the glory of the Galleria and its 375-plus stores and grand ice rink, flanked by Neiman Marcus, Saks Fifth Avenue, Nordstrom and Macy's. Akin to the luxury designer names offered on Fifth Avenue or Rodeo Drive, the sprawling mall also boasts Tory Burch and Betsey Johnson boutiques, plus J. Crew, Charming Charlie and Aveda. [www.galleriahouston.com](http://www.galleriahouston.com)

**HISTORIC HEIGHTS** Surround yourself with the charm of Victorian houses and quaint streets (19th Street, Yale and Studewood) while shopping the eclectic fashion, furniture, art and gifts in one of the most historic 'hoods in Houston. Score vintage fashion at Retropolis and Buffalo Exchange, designer menswear at Harold's, kitchen accoutrements at Penzey's Spices and furniture finds at Antiques on 19th and Historic Heights Antiques.

**HIGHLAND VILLAGE** Drive into the palm treelined shopping center and take advantage of complimentary valet service for a totally different experience that's a short drive from the Galleria. Step into famed Tootsies, a well-edited department store with special pieces from local and international designers. There's also James Avery, Bose, Anthropologie, Kiehl's and West Elm, as well as the recently opened Sprinkles Cupcakes.  
[www.shophighlandvillage.com](http://www.shophighlandvillage.com)

**RICE VILLAGE** In this quaint cluster of shops and restaurants, a few blocks from the Rice University campus, expect the latest from local fashionistas Elaine Turner, a chic accessories designer, and Project Runway winner Chloe Dao's renowned Lot 8 boutique. Other tenants include Half-Price Books, Naked Body + Bath, and staples like Victoria's Secret, Chico's and Banana Republic. [www.ricevillageonline.com](http://www.ricevillageonline.com)

**DOWNTOWN** At the center of the shopping district is Macy's in the historical location of Houston's oldest department store. Blocks away. The Shops at Houston Center houses a variety of retailers — from Jos. A Banks Clothiers to Dress Barn — or at the nearby Houston Pavilions, find stores like Forever 21, BCBG and Books-A-Million.



SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON



## DINING

Houston does it right with top-notch cuisine to tempt every taste bud. There are several thousand restaurants packed into nearly 600 square miles, because who doesn't like options? Bon appetit!

**TASTE OF ASIA** Prefer to spice it up with mustard sauce and sriracha? Hit the southwest part of town, along Bellaire Boulevard, between Gessner and Beltway 8, also known as Chinatown, where guests find an endless array of bubble tea cafes, ethnic markets and mom-and-pop restaurants. In west Houston, hit Long Point for Korean barbecue and Thai cuisine, stop in for dim sum at the Galleria-set Gigi's Asian Bistro & Dumpling Bar or head to Washington Avenue for tasty Vietnamese food at Les Givral's Kahve.

**GREAT TEX-MEX-TATIONS** It's not all Tex-Mex here, though the city has that covered — from taco trucks (a la Armando's catering and Taqueria Tacambaro, behind the farmers market on Airline Drive) to upscale experiences at Hugo's and Escalante's Mexican Grille. Hot franchises like Guadalajara Hacienda and mom-and-pop spots dot the neighborhoods, where many proprietors quietly attempt to outdo one another by perfecting their margarita recipes and offering nightly specials.

**NICE TO MEAT YOU** For fabulous fare, there's Del Frisco's Double Eagle Steak House and Pappas Bros. Steakhouse in the Galleria area. Inside the Loop, there's Brenner's on the Bayou and downtown's Vic & Anthony's. Good barbecue is a given at Goode Co., Pizzitola's, Demeris Barbecue and Luling City Market. Supreme burgers are best at Beaver's, Beck's Prime, Christian's Tailgate and Little Bigs, where sensational sliders come in beef, chicken, mushroom and pulled pork.

**FIRST-CLASS DINING** Houston boasts some of the finest restaurants, high-caliber chefs and sommeliers in the country. Mark's, Da Marco, RDG Bar Annie, and Lake Conroe-set Chez Roux are among the most sought after, as is Greenway-set Tony's, which serves up a mix of contemporary Italian and progressive American fare to a well-heeled, fashion-forward clientele. For a classic, New Orleans-influenced experience, dine at the recently reopened Brennan's of Houston.

**SLICE OF LIFE** The aroma wafting out of the brick ovens at La Vista lures in families and young professionals for thin, crispy pies — the BYOB policy keeps them lingering on the pretty patio. Everything's authentic at hip Dolce Vita, a bungalow-turned-eatery where knowing Italian helps you read daily specials and chat with your waiter. For a laid-back spin on pie, try the gourmet toppings at Star Pizza or venture to River Oaks for thin-crust pepperoni and a pint at Kenneally's Irish Pub.

**GASTROPUBS** Upscale bars serving chef-driven, late-night grub — what's not to like? A glittering crowd gathers at BRC, where a giant red rooster marks the exterior and specials like Dr. Pepper-crusting quail make up the playful menu. Just across the street, Branch Water Tavern is hailed as much for its new American cuisine as it is for its library of whiskeys. Housed in a historic building downtown, Hearsay Gastro Lounge is helping lead the neighborhood's after-dark resurgence as expert mixologists pair perfect cocktails with fancy burgers, fresh fish and plates for sharing.

**BEST OF EUROPE** Take a culinary detour across the pond at one of Houston's European-inspired dining destinations. Hailed as a top 10 restaurant by Bon Appetit, Feast is noted for the chefs' nose-to-tail preparation of comfort food that hails from their native England. French-focused Cafe Moustache offers crêpes and other casual bistro fare, while Texas meets Tuscany at the well-todo Stella Sola ("Lone Star"). Prefer quaint and quiet? Istanbul Grill near Rice University is an insider's secret featuring a menu lineup filled with lamb kebabs, pickled cabbage, baklava and other Turkish delights.

**MEALS ON WHEELS** Taco trucks may have paved the way, but a whole new crop of mobile menu concepts are taking Houston by storm. Catch 'em if you can!

SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON

## DINING, CONT'D

**ALA MODE** If you're craving classic key lime or coconut, you'll find Houston does the Southern specialty right. Slide into a booth at brightly colored Pie in the Sky in the historic Heights neighborhood, and order your slice using the pad of paper on your table. Across town, bring your own glass pie dish to My Dee Dee's Pie Shoppe

& Deli or pay a deposit for one of hers. It's the only way the veteran baker will let you take out one of her crispy sweet-filled crusts. The 24-hour diner House of Pies is an institution, and the homemade lemon icebox pie at hipster neighborhood eatery Zelko Bistro always impresses.



## NIGHT LIFE

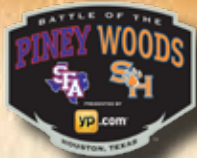
**DOWNTOWN AND MIDTOWN** Houston's central business district is booming, and the after-work energy spills into adjacent Midtown. Downtown, scenesters swivel on cowhide stools at Hotel Icon's Voice Restaurant & Lounge. Nearby, La Carafe offers romance in its historic locale, while energetic crowds swarm Houston Pavilions for nights at Pete's Dueling Piano Bar, House of Blues and Lucky Strike Lanes. In Midtown, party people flock to Howl at the Moon for rock movers and shakers, thanks to potent drinks and an indie-cool, signless façade. Rice Village — the walkable retail strip named for the university — fills nightly with a fresh-faced crowd along Morningside Drive, where a series of pubs (Little Woodrow's, The Volcano, The Ginger Man and Baker St. Pub & Grill) offer nightly specials and a casual atmosphere.

**WASHINGTON AVENUE** A glittering, fresh-faced crowd swarms this eclectic mix of laidback lounges, honky-tonk bars and see-and-be-seen clubs. With scarce

parking, The Wave shuttle service transports a well-heeled crowd from pre-game cocktails at Soma Sushi to the velvet ropes marking slick, dance-driven nightclubs like Ei8ht or Roosevelt. Classic spots like Pearl Bar and Max's Wine Dive remain popular, as do newcomers like the east end-set Liberty Station and organic-focused Sugarcane bar.

**MONTROSE** The scene along Westheimer Curve defines the edgy, gay-friendly Montrose neighborhood. Club kings and drag queens provide theater on the streets, while a smattering of hipsters flock to lounges, such as Anvil for signature sips made with fresh ingredients and homemade liquors. Want to lay low? Head for Poison Girl, where cheap drinks, pinball machines and amateur poetry readings draw the laid-back crowd. Mainstays such as Montrose Mining Company and Meteor offer colorful scenes. At the latter, hot boys shake it in shower stalls set on the dance floor.

SOURCE: OFFICIAL VISITORS GUIDE TO HOUSTON



# PARKING INFORMATION

**ACCESSIBLE PARKING** A limited number of parking spaces are available for guests with disabilities on the north and south sides of Reliant Stadium. Passes for these spaces should be pre-purchased, subject to availability, by calling 832.667.2390. In addition to this parking pass from the Texans, fans must have a Texas Disabled Person Parking Placard or Plate. The person possessing the Texas Disabled Person Parking Placard or Plate must also be in the vehicle to park in a space reserved for guests with disabilities. These items will be monitored and strictly enforced, so please have both placards visibly displayed in your car while on Reliant Park property. Violation of these regulations may result in forfeiture of the parking pass. Please note that specific parking spaces cannot be reserved.

**LIMITED MOBILITY GUESTS** Drop off and pick up points have been designated on the southeast (Amegy Bank Gate) and northeast (Coca-Cola Gate) corners of Reliant Stadium. Drivers may access these locations off of Kirby onto Westridge or Reliant Parkway (McNee), respectively, by alerting the parking attendant that they are dropping off or picking up a guest. Once the guest is dropped off, drivers should leave and proceed to the parking lot for which they have a parking pass. We do not offer onsite transportation from parking lots to stadium gates.

**BUS PARKING** All buses (passenger charter and tailgating) will require two pre-purchased parking passes to park at Reliant Park on gamedays. Passenger buses may drop off on the north side of Reliant Stadium as directed and must have a pre-purchased bus pass in the Red parking area (subject to availability). Tailgating buses will require two pre-paid parking passes for any parking lot at Reliant Park. Parking passes are subject to availability and may be purchased by calling the Ticket Office at 832.667.2390.

**RECREATIONAL VEHICLE PARKING** Guests must pre-purchase a minimum of two parking passes for an RV, depending on its size and the number of spaces it will fill when parked. Water lines and grey water drainage are not available. RVs will be required to park in designated RV areas in each lot.

## DRIVING DIRECTIONS & ENTRANCES/EXITS FOR PARKING LOTS

To further expedite your parking process we have determined the best route from which to enter each parking lot:

- Blue Lot: 610 and Fannin (Do not exit Kirby)
- Blue Suite Lot: Westridge and Kirby
- Green Lot: Main and Murworth
- Green Suite Lot: Main and Murworth
- Platinum Lot: Kirby and Westridge
- Red Lot: Kirby and La Concha
- Orange Lot: Fannin and Holly Hall
- Maroon Lot: 610 and Fannin
- Yellow Lot: Main Street
- Purple Lot: Main and McNee
- Brown Lot: Main and Murworth Drive

These points will lead you into your appropriate parking lot the fastest. We recommend driving to these points and following the signage from there. For exact directions from your house we encourage you to go online to [HoustonTexans.com](http://HoustonTexans.com) and utilize the direct route mapping technology. For any further questions on gamedays please call 832.667.1400.

**MOTORCYCLE PARKING** Every motorcycle must have a parking pass and must park in a single parking space. Multiple motorcycles may not be parked in the same spot.

**TAXI & HOTEL SHUTTLE SERVICE** Taxis and hotel shuttles may drop off and pick up in the Green Lot near the south pedestrian bridge over Kirby Drive to the Stadium. Taxis are staged in this location postgame so guests do not need to call ahead for a cab.



# RELIANT STADIUM FAQ'S



**Q: I left a personal belonging at the game. How can I find out if it was found and how to get it back?**

**A:** During a game, guests needing assistance in retrieving lost items may proceed to a Guest Services Information Booth. After the game, please call the Reliant Park Lost and Found phone number (832.667.1714) on weekdays.

**Q: May I bring a camera to the game?**

**A:** You are welcome to bring small flash photography cameras into Reliant Stadium, but no professional lenses or lenses over 12" are permitted. Video cameras and audio recorders are not allowed.

**Q: I have a two-year old child. Does the child require a ticket to attend the game?**

**A:** Yes, all children two years and older need a ticket to attend the game.

**Q: How can I report an incident in my seating area?**

**A:** Please notify the nearest usher, security officer, or representative during the game or call the Gameday Service Hotline at 832.667.1400 or text "HOU" <space> issue to 78247.

**Q: We would like to tailgate before the game. What time do the parking lots open and what time do gates to the Stadium open?**

**A:** All parking lots at Reliant Park open four hours prior to kickoff. Reliant Stadium gates open 90 minutes prior to kickoff.

**Q: What side will my team be on?**

**A:** SFA is on the East side of the stadium. Those seats are most easily accessible through the Coke and Amegy gates. Seats for SHSU are on the West side of the stadium and are most easily accessible through the Comcast and Ford gates.





# GUEST SERVICES

**GAMEDAY SERVICE HOTLINE** You make the call! During the game, guests who encounter something that disrupts their enjoyment of the game – for example, an adjacent fan using profanity, a large sign or banner that blocks your view, or a wet spill that presents a safety hazard – can call the Gameday Service Hotline at 832.667.1400. A Guest Services Team Member will be more than happy to resolve the situation so that you can get back to enjoying the game.

**GAMEDAY SERVICE TEXTLINE** Guests can also text a question or concern to “HOU” <space> issue to 78247 on gamedays and a Guest Services Team Member will be happy to assist you.

**GUEST SERVICES INFORMATION BOOTHS** Guests may seek assistance from any Reliant Stadium Guest Services Team Member. In addition, two Guest Services Information Booths are located on the Field Level, the Verizon Club Level and the Upper Level in the northwest and southeast corners outside of sections 113, 133, 319, 347, 517, and 543 to provide you with additional assistance. Each booth will be open 90 minutes prior to the game and remain open until the end of the game. The Guest Services Team Members can assist you with ticketing, concession locations, parking and most general information regarding Reliant Park.



# GAME DAY INFORMATION



**ATM MACHINES** For your convenience, ATM machines are provided by Amegy Bank of Texas and are located throughout Reliant Stadium. Please refer to directional signage for specific locations.

**BABY CHANGING STATIONS** Baby changing tables are available in all public restrooms at Reliant Stadium.

**ELEVATORS** Reliant Stadium offers elevators in all four corners of the Stadium, at the Comcast Gate, Coca-Cola Gate, Amegy Bank Gate and Ford Gate. Please refer to directional signage or the maps included in this Fan Guide for specific locations. Elevator priority is given to disabled and elderly guests. At times, guests may be asked to exit an elevator to accommodate disabled guests. In addition, tickets will be checked on each level as you exit an elevator to assure proper access for that level. Please be sure to have your ticket with you at all times.

**ENTRANCES** Reliant Stadium has four main entry gates: Comcast Gate (northwest corner), Coca-Cola Gate (northeast corner), Amegy Bank Gate (southeast corner) and Ford Gate (southwest corner). The Verizon East and West Club Entrances are exclusive entrances for the Club and Suite ticket holders. All entrances at Reliant Stadium are accessible for guests with disabilities. Please look for signs indicating wheelchair accessible entrances at each gate to expedite your entry into the Stadium.

**ESCALATORS** Reliant Stadium offers escalators near the public ramps in the four corners of the Stadium.

**FAMILY RESTROOMS** Family Restrooms are located on each concourse for your convenience. Please refer to directional signage for specific locations. Priority access for these restrooms is given to families and guests with disabilities. We ask that you please respect these arrangements.

**FIELD ACCESS** Fans entering the field area without proper credentials are subject to eviction and arrest. Credentials for field access are not available for purchase.

**FIRST AID** Emergency medical teams are on call in Reliant Stadium at all times. If you require medical assistance, please contact the nearest usher or law enforcement official, or proceed to one of The Methodist Hospital First Aid Stations located on Levels 1, 3 and 5 in the northeast and southwest corners of the Stadium. Guests on the Suite Levels should proceed to the Club Level or inform a Reliant Stadium Guest Services Team Member. Guests may also call 832.667.1400 to request medical assistance.

**RESTROOMS** Restrooms are conveniently located around the Stadium concourses on all levels. Wheelchair accessible stalls are available in all restrooms. Please refer to directional signage or the maps in the stadium for specific locations.

**SPECIAL NEEDS GUESTS** Reliant Stadium was designed for the enjoyment of all guests. The Stadium provides accommodations for those with special needs; accommodations include elevators, escalators, telecommunication devices (TTYs), assisted listening devices, wheelchair accessible seating, and wheelchair accessible and family restrooms. A manual with Reliant Stadium policies is available in large print, in Braille and on audiocassette. Please visit a Guest Services Information Booth for assistance.

Accessible seating for guests with disabilities is located on all levels of Reliant Stadium in accordance with the Americans with Disabilities Act of 1990. Please contact either the Ticket Office at 832.667.2390 or Ticketmaster at 1.800.745.3000 for assistance in buying accessible seats.

All entrances at Reliant Stadium are accessible for guests with disabilities. Please look for signs indicating wheelchair accessible entrances at each gate to expedite your entry into the Stadium. Wheelchair escorts are available to/from your seats on a first-come, first-served basis. Guests needing curbside wheelchair assistance should visit a Guest Services Information Booth or ask a Guest Services Team Member for assistance.



# POLICIES & PROCEDURES

**ALCOHOLIC BEVERAGE POLICIES** Alcohol may not be brought into Reliant Stadium. Guests who appear to be under age 30 are required to show valid photo ID indicating legal proof of age when purchasing alcohol at Reliant Stadium. Alcohol sales are limited to two (2) drinks per person per transaction. All public alcohol sales will cease at the end of the third quarter.

**BAG SEARCHES & PAT DOWN PROCEDURES** For your safety, bag searches will be performed at all entrances to Reliant Stadium. In order to expedite this process, please leave all unnecessary items in your vehicle or at home and have any items open for search before you approach a gate. If you are not bringing a purse or camera case to the game, please look for the no bag express entry line for faster access to the Stadium. Items not permitted into the Stadium must be returned to your vehicle or discarded. Staff may not store or hold items for you until postgame.

Please be aware that at certain times pat-down searches or additional security measures may be implemented upon all persons entering Reliant Stadium. You and your belongings may be searched upon entry into the Stadium. By tendering your ticket and entering the Stadium, you consent to such searches and waive any related claims that you might have against the Stadium landlord. If you elect not to consent to the searches, you will be denied entry into the Stadium. Please be prepared and arrive early to the game to allow for this extra security procedure.

**BANNERS & SIGNS** Reliant Stadium welcomes signs and banners but request that you follow specific guidelines in order to ensure that these articles do not detract from the enjoyment of other guests. Banners and signs should in no way infringe on the sightlines of other fans and must be small enough for one person to hold. They may not be affixed to anything in Reliant Stadium or held so that they block the view of scoreboards or any permanent signage in the Stadium. In addition, poles are prohibited, so banners or signs affixed to a pole will not be permitted into the Stadium. All banners and signs must be tasteful, must be in the spirit of the event and must not have any corporate name, logo or message. We reserve the right to remove any banner or sign that does not meet these guidelines.

**CAMERAS & VIDEO RECORDERS** Fans are welcome to bring small flash photography cameras into Reliant Stadium, but no professional lenses or lenses over 12" are permitted. Digital cameras are also permitted as long as they do not record video. Please do not block any aisles or the view of other fans while taking pictures. *Video cameras and audio recorders are not permitted in Reliant Stadium and will not be stored during the game.*

**EMERGENCY PHONE NUMBERS & PAGING** To contact someone during a game in the event of an emergency, please visit a Guest Services Information Booth or call 832.667.1400. Pages will only be made for emergency situations. If you are anticipating an emergency call, please report your name and seat number to the Guest Services Information Booth so you can be located.

**EVACUATION PROCEDURES** Reliant Stadium staff are trained to handle any emergency situation that arises. Should an evacuation become necessary, please make sure that you are aware of the Exits nearest your seat and be prepared to follow the instructions of the Reliant Stadium staff.

**FAN CODE OF CONDUCT** Reliant Stadium is a fan-friendly environment. We are committed to creating a safe, comfortable and enjoyable experience for everyone. Our staff will proactively intervene to support an environment where the game will not be disrupted by the interference of guest actions or any unauthorized persons on the playing field. Fans are advised that the following behaviors will not be tolerated.

- Behavior that is unruly, disruptive or illegal in nature
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior
- Foul or abusive language or obscene gestures
- Interference with the progress of the game (including throwing objects on the field)
- Failing to follow instructions of stadium personnel
- Verbal or physical harassment of other fans

Additionally, one fan does not have the right to affect the enjoyment of the game by other fans. All guests must show their ticket when requested and only sit in their ticketed seat. Please call our gameday hotline at 832.667.1400 or text "HOU" <space> issue to 78247 if you encounter something that disrupts your enjoyment.

# POLICIES & PROCEDURES, CONT'D



**LOST & FOUND** Found articles may be turned into any Guest Services Information Booth and will be recorded by Reliant Stadium staff. Guests needing assistance in retrieving lost items during games may proceed to a Guest Services Information Booth or call the Reliant Park Lost and Found phone number (832.667.1714) on weekdays. Items will be held for 30 days.

**LOST CHILDREN** If you are separated from a child, please proceed to the nearest Guest Services Information Booth for assistance. In addition, if you should find a child that has been separated from his or her group, please request assistance from the nearest staff person or police officer. If outside of Reliant Stadium, please call 832.667.1400.

**PROHIBITED ITEMS** For your safety and the continuity of the game on the field, the following items are prohibited in Reliant Stadium: backpacks, bags larger than 11" x 17", beach balls, bottles, cans, containers, coolers, fireworks, footballs brought in from outside, Frisbees, illegal substances, laptop computers, laser pens, noisemakers, outside food and beverages and weapons/firearms. Please note that this is not an exhaustive list and other items may be prohibited from Reliant Stadium if they are deemed, in the sole discretion of the Texas Bowl or Stadium Management, to be dangerous or disruptive.

Guests are not permitted to bring outside food, beverages, thermoses, coolers, backpacks, bags or jugs into Reliant Stadium. Childrens' juice boxes, infant bottles and items necessary for medical purposes are permitted.

Noisemakers are not permitted inside the Stadium. This includes, but is not limited to, all horns, including air horns, cow bells and whistles. We reserve the right to confiscate any item that does not adhere to this policy.

Although not a prohibited item, Reliant Stadium request that you do not bring strollers into the Stadium, as there is no place to store them and they pose a trip hazard when left in aisles or seating areas. Umbrellas are permitted in Reliant Stadium if they are small enough to be stored under your seat during the game.

**RE-ENTRY INTO RELIANT STADIUM** Once you leave Reliant Stadium, you may not re-enter. In the event of an emergency, please visit a Guest Services Information Booth.

**ROOF POLICY** The roof will be open when the game time temperature is projected to be between 50 and 80 degrees. Please note that the threat of rain will influence this decision, and when there is a good chance of rain during a game, the roof will be closed.

**SECURITY** Suspicious activity, disruptive guests and guest-related problems should be reported to a Guest Services Team Member or police officer immediately. Uncooperative guests showing disregard for Reliant Stadium may be ejected from the facility. Intoxicated fans will not be allowed into the Stadium. An ejected guest is no longer welcome for the remainder of the game and must vacate Reliant Stadium and the Reliant Park grounds. They may not re-enter the building, even with a valid admission ticket. Re-entry by an ejected guest is grounds for arrest.

**SMOKING** In consideration of health and comfort of others, smoking is not permitted in the seating area or on the concourses. There are designated smoking terraces located on all four sides of the Field Level and the Verizon Club Level and also in each corner of the Upper Level.

## TICKETING & WILL CALL

- All children two years of age and older must have a ticket. Children under the age of two are expected to sit on an adult's lap during the game.
- No exchanges or refunds will be given once a game ticket has been purchased.
- Reselling or scalping tickets is strictly prohibited in Reliant Stadium or on Reliant Park property. Violators are subject to prosecution by the Houston Police Department.
- Gameday will call windows, located on the south side of Reliant Stadium (near the Amegy Bank Gate), open two hours prior to kickoff and remain open until halftime. A picture ID is required and tickets will only be released to the person whose name appears on the ticket envelope. Third party will call will not be accepted.